

Service Area Strategic Plan

Department of Social Services (765)

Service Area 18 of 33

Non-Public Assistance Child Support Payments (765 463 03)**Description**

This service area provides the pass-through accounting of funds collected for child support for non public assistance recipients. These funds are provided to the custodial parent within 48 hours of receipt at our central state disbursing unit.

Background Information**Mission Alignment and Authority**

- *Describe how this service supports the agency mission*

This service area promotes strong, self-reliant families by delivering child support services, as provided by law through the location of noncustodial parents, establishment of paternity and orders, enforcement of orders, collection of child and medical support, and distribution of child support.

- *Describe the Statutory Authority of this Service*

Title IV-D, Federal Social Security Act; Code of Virginia, Title 63.2 Welfare (Social Services) Child Support Title 63.2-1900 through 63.2-1960

Customers

Agency Customer Group	Customer	Customers served annually	Potential annual customers
Individuals, Children and Families (served unknown; potential unlimited)	Children and Families	362,000	0
Individuals, Children and Families (served unknown; potential unlimited)	Custodial Parents	279,000	0
Governmental Entities (served unknown; potential unlimited)	Local Departments of Social Services	120	120
Individuals, Children and Families (served unknown; potential unlimited)	Non-custodial parents	316,700	0
Governmental Entities (served unknown; potential unlimited)	State and Local Government agencies	53	53

Anticipated Changes To Agency Customer Base

Based on Census data on projections for number of children in Virginia between 2010 and 2030, the child support caseload will continue to grow. In 2010, it is projected that DCSE will have 376,970 cases and 1,035,567 participants. There is expected to be higher growth between 2010 and 2030 with an estimated caseload of 465,218 cases and 1,273,903 participants in 2030.

Partners

Partner	Description
Federal government	
Local Departments of Social Services	
Other nations' child support enforcement programs where reciprocity exists	
Other states' child support enforcement programs	
State agencies	

Products and Services

- *Factors Impacting the Products and/or Services:*

The economy, TANF caseloads or any national program change may impact the child support program and services.

- *Anticipated Changes to the Products and/or Services*

None

- *Listing of Products and/or Services*

- Financial support for children

Finance

- *Financial Overview*

Funding for the non-Public Assistance Child Support Payments program comes from special funds (100%) which are generated from IV-D child support collections in non-public assistance cases. This program is only used as a pass-through to custodial parents.

- *Financial Breakdown*

	Fiscal Year 2009		Fiscal Year 2010	
	General Fund	Nongeneral Fund	General Fund	Nongeneral Fund
Base Budget	\$0	\$625,567,367	\$0	\$625,567,367
Change To Base	\$0	\$0	\$0	\$0
Service Area Total	\$0	\$625,567,367	\$0	\$625,567,367

Service Area Objectives

- Increase Child Support collections

Objective Measures

- Child support dollars that are owed will be collected

Governor's Key:

No

Measure Type:

Outcome

Measure Frequency:

Quarterly

Frequency Comment: % of child support dollars paid to dollars owed

Measure Baseline: 61% of dollars owed was collected in SFY 2006

Measure Target: 65% of dollars owed will be collected in SFY 2010

Data Source and Calculation: Regular collection reports generated through APECS and related systems